

EXHIBIT 5

(phone numbers & email addresses redacted)

-----Original Message-----

From: Mark Trierweiler [mailto:[REDACTED]]
Sent: Thursday, January 05, 2006 8:55 AM
To: MARSHALL, FONDRA B (SWBT)
Subject: RE: Selective Router Information

When I opened your message and read your words I thought to myself, "This would be too good to be true." I am overjoyed at finding a source for this information. You are the woman!

Thank you very much for helping me. As you know better than I, PSAPs don't know which SL they connect to, let alone know the CLLI code!

I owe you, Fondra.

—Mark

Mark J. Trierweiler
Regional Director of 911 Relations
VONAGE | 23 Main Street | Holmdel, NJ 07733
[REDACTED]

w: www.vonage.com

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From: MARSHALL, FONDRA B (SWBT) [mailto:[REDACTED]]
Sent: Thursday, January 05, 2006 8:06 AM
To: Mark Trierweiler
Subject: RE: Selective Router Information

I think I have exactly what you need. Let me know.

Fondra

-----Original Message-----

From: Mark Trierweiler [mailto:[REDACTED]]
Sent: Wednesday, January 04, 2006 6:33 PM
To: MARSHALL, FONDRA B (SWBT)
Subject: Selective Router Information

Fondra, do you know to whom I could talk to get selective router information for OK, KS, and WI?

I all cases I'm just looking to map selected PSAPs in these states with the corresponding selective router.

Thank you for helping me, Fondra.

--Mark

Mark J. Trierweiler
Regional Director of 911 Relations
VONAGE | 23 Main Street | Holmdel, NJ 07733



w: www.vonage.com

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From: Michael Doherty [mailto:[REDACTED]]
Sent: Friday, March 31, 2006 7:59 AM
To: MARSHALL,FONDRA B (FONDRA B)
Cc: Nicholas DeLuca
Subject: RE: Johnson County-AR

Fondra,

You always seem to be able to get the right information to move implementation along so can I ask you to assist by reaching out to this PSAP so we can get the trunk order placed.

Thank you as always Fondra for your support!

Michael Doherty

Director - Carrier Operations
VONAGE | 23 Main Street | Holmdel, NJ 07733

[REDACTED]
w: www.vonage.com

From: Sherri Powell
Sent: Thursday, March 30, 2006 7:07 PM
To: MARSHALL, FONDRA B (SWBT); Ed Mulligan; Michael Doherty
Subject: Johnson County

Fondra,

I've had approval from every other PSAP on the Ft Smith router for a month now and I can not get Johnson County to give approval. They keep passing me around to different people – I've spoken to Jerry Dorney & Hank Sparks and then they told me I had to deal with their Consultant Jane Bevans. She assured me that she would give the approval on Wed. but I still haven't heard from her.

I also sent an email asking John Gibson, chair of the CMRS board to help and he said this is a problem county but he would try. Any suggestions? This is ridiculous that one PSAP is holding up our connectivity to every other PSAP on the tandem!

Sherri Griffith Powell
Regional Director E9-1-1
VONAGE | 23 Main Street | Holmdel, NJ 07733

[REDACTED]
w: www.vonage.com

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From: Michael Doherty [mailto: [REDACTED]]
Sent: Friday, January 13, 2006 8:26 AM
To: MARSHALL, FONDRA B (FONDRA B); Sherri Powell; Nicholas DeLuca
Subject: RE: PSAP Approval

Fondra,
This is excellent. Thank you for your continued support!

Michael Doherty

Director - Carrier Operations
VONAGE | 23 Main Street | Holmdel, NJ 07733
[REDACTED]

w: www.vonage.com

From: MARSHALL, FONDRA B (SWBT) [mailto: [REDACTED]]
Sent: Thursday, January 12, 2006 4:39 PM
To: Sherri Powell; Nicholas DeLuca
Cc: Michael Doherty
Subject: RE: PSAP Approval

I believe each of the missing contacts will be on the attached list of AR PSAP contacts.

-----Original Message-----

From: Sherri Powell [mailto: [REDACTED]]
Sent: Thursday, January 12, 2006 3:20 PM
To: MARSHALL, FONDRA B (SWBT); Nicholas DeLuca
Cc: Michael Doherty
Subject: RE: PSAP Approval

Fondra,
There are 3 PSAPs on this list that I can't find or track down contact info. on. They weren't on my list of PSAPs to contact – we were only contacting the PSAPs that had at least 1 Vonage subscriber – can you help me track down a contact? Ashley County SO, Monticello PD and Warren PD I received a contact list for the state of Arkansas from Carmen Bryant... but I don't have contacts for these three. Any help you can give would be appreciated.
Thanks!

Sherri Griffith Powell
Regional Director E9-1-1
VONAGE | 23 Main Street | Holmdel, NJ 07733

w: www.vonage.com

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From: MARSHALL, FONDRA B (SWBT) [mailto:]
Sent: Tuesday, January 10, 2006 9:33 AM
To: Nicholas DeLuca
Cc: Michael Doherty; Sherri Powell
Subject: RE: PSAP Approval

Great, 4 down! I have highlighted the approvals received thus far on the Vonage attached exhibits. Keep me posted as you receive the remaining.

Sherri,

I got Grant County for Melissa Turner. No need to respond to my previous email.

Fondra

-----Original Message-----

From: Nicholas DeLuca [mailto:]
Sent: Tuesday, January 10, 2006 8:51 AM
To: MARSHALL, FONDRA B (SWBT)
Cc: Michael Doherty
Subject: RE: PSAP Approval

Fondra,

Here is the PSAP approvals we have received to date for Pine Bluff.

-----Original Message-----

From: Hunt, Wally [mailto:]

Sent: Monday, January 09, 2006 5:11 PM

To: Sherri Powell

Subject: RE: Action required Pine Bluff AR

Hi Sherry,

We concur regarding the attached exhibits and understand that this results in NO cost to our facility. If possible, please correct references to "Mecca" on the attachments to read "MECA". This is an acronym for Metropolitan Emergency Communications Association.

Thanks,

Wally Hunt

From: CC-911 [mailto: [REDACTED]]
Sent: Monday, January 09, 2006 3:10 PM
To: Sherri Powell
Subject: Re: Permission to connect with router

Sherri,

You have our permission to connect with the router listed in the document you sent. Note that we can only speak for Clark County.

Johnny West
Clark County E911 Assistant Coordinator.

-----Original Message-----

From: Turner, Melissa [mailto: [REDACTED]]
Sent: Monday, January 09, 2006 1:37 PM
To: Sherri Powell
Subject: RE: Action required for Pine Bluff Router in AR

Ms. Powell,

I am giving my approval for voIP to be implemented.

Thanks,

Melissa Turner

911 Supervisor

-----Original Message-----

From: Captain Graham [mailto: [REDACTED]]
Sent: Monday, January 09, 2006 8:54 AM
To: Sherri Powell
Subject: RE: Action required for Pine Bluff AR

Sherri yes you have the PSAP approval from Chicot- Lake Village PD if you need any other info let me know.. Bob Graham

Nick DeLuca
Manager Carrier Operations
VONAGE | 23 Main Street | Holmdel, NJ 07733

w: www.vonage.com

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From: MARSHALL, FONDRA B (SWBT) [mailto: [REDACTED]]
Sent: Tuesday, January 10, 2006 9:40 AM
To: Nicholas DeLuca
Cc: MARTINEZ, CHERYL A (PB)
Subject: RE: PSAP Approval

Nick,

If you would forward the emails to me, I will keep track to determine when the "Complete" exhibit can be distributed to the LOC, and the trunks can be turned up to pass live traffic.

For future interconnections, as you receive the approvals, forward them to me so we can stay on the same page.

Thanks!

Fondra

-----Original Message-----

From: Nicholas DeLuca [mailto: [REDACTED]]
Sent: Tuesday, January 10, 2006 7:09 AM
To: MARSHALL, FONDRA B (SWBT)
Cc: MARTINEZ, CHERYL A (PB)
Subject: PSAP Approval

Fondra,

We have received PSAP approval from most of the agencies in Pine Bluff. They are in the form of email documentation. If this will suffice let me know and I will forward the correspondence.

Thank you,

Nick DeLuca

Manager Carrier Operations

VONAGE | 23 Main Street | Holmdel, NJ 07733



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-----Original Message-----

From: Michael Doherty [mailto: [REDACTED]]
Sent: Wednesday, February 01, 2006 11:20 PM
To: MARSHALL, FONDRA B (FONDRA B); Nicholas DeLuca; Rosemarie Cordiano; Sherri Powell
Cc: MARTINEZ, CHERYL A (CHERYL A)
Subject: RE: Vonage-Salina KS-ESGW requests-DRAFT

Fondra,

Thank you for your assistance. Yes, Sherri is engaged in interfacing with the PSAPs to obtain the default ESNs. I am not sure if we have contacted that particular PSAP. Not sure they will be as agreeable but we will contact them.

Once again Fondra, thank you for your assistance in helping to move these trunk orders along.

Michael Doherty
Director - Carrier Operations
VONAGE | 23 Main Street | Holmdel, NJ 07733
[REDACTED]

w: www.vonage.com

-----Original Message-----

From: MARSHALL, FONDRA B (SWBT) [mailto: [REDACTED]]
Sent: Wednesday, February 01, 2006 9:46 AM
To: Nicholas DeLuca; Michael Doherty; Rosemarie Cordiano; Sherri Powell
Cc: MARTINEZ, CHERYL A (PB)
Subject: RE: Vonage-Salina KS-ESGW requests-DRAFT

Nick,

I have learned that Saline County is the largest PSAP and in the best position to be the default PSAP for this interconnection. Have you spoken with Saline County to determine their willingness? Is this something Sherri Powell is coordinating?

Fondra

> -----Original Message-----

> From: MARSHALL, FONDRA B (SWBT)
> Sent: Tuesday, January 31, 2006 11:45 AM
> To: [REDACTED]; Michael Doherty;
> [REDACTED]
> Cc: MARTINEZ, CHERYL A (PB)
> Subject: Vonage-Salina KS-ESGW requests-DRAFT
>
> Attached are the Vonage ESGW requests for 911 trunks to the SBC Salina
> KS 911 Tandem. The forms are in "DRAFT" status pending receipt of the
> default PSAP/ESN to be assigned to the trunk group.
>
> << File: VNAGE-SBC-G004-Salina KS(LA).xls >> << File:
> VNAGE-SBC-G005-Salina KS(NY).xls >>

>
> I have ask for assistance to determine if a PSAP/ESN has been
> selected/assigned as the default for the Salina KS tandem. I will
> advise when I learn more.
>
> Fondra Marshall
> 911 Account Manager
> AT&T Industry Markets
> [REDACTED]
> [REDACTED]
> [REDACTED]
>
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>

-----Original Message-----

From: Angel Arocho [mailto: [REDACTED]]
Sent: Friday, June 16, 2006 3:37 PM
To: Mark Trierweiler; MARTINEZ, CHERYL A (CHERYL A)
Cc: CHEUNG, MARTHA P (MARTHA P); Noreen Jones; VOIP_ILECDATA; Michael Doherty; Vonage 911 Data Box
Subject: RE: 5261 (OHIO) Belmont County

Cheryl,

Thanks for the follow up. The communication was between our team and Cliff Sligar from Belmont County. It appears the current and future capabilities have been clarified through our follow up with AT&T but I'll make sure to close the loop with Cliff on this issue.

Regards,

Angel A. Arocho
Director of E-911
VONAGE | 23 Main Street | Holmdel, NJ 07733
[REDACTED]

w: www.vonage.com

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-----Original Message-----

From: Mark Trierweiler
Sent: Friday, June 16, 2006 3:14 PM
To: 'MARTINEZ, CHERYL A (PB)'; Angel Arocho
Cc: CHEUNG, MARTHA P (PB); Noreen Jones; VOIP_ILECDATA; Michael Doherty; Vonage 911 Data Box
Subject: RE: 5261 (OHIO) Belmont County

Thanks, Cheryl.

I will forward to Angel as Ohio is part of his region.

Have a nice weekend.

--Mark

Mark Trierweiler
Regional Director E-911
[REDACTED]

Vonage | 23 Main Street | Holmdel, NJ 07733

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-----Original Message-----

From: MARTINEZ, CHERYL A (PB) [mailto: [REDACTED]]
Sent: Friday, June 16, 2006 1:03 PM
To: Mark Trierweiler
Cc: CHEUNG, MARTHA P (PB); Noreen Jones; VOIP_ILECDATA; Michael Doherty; Vonage 911 Data Box
Subject: 5261 (OHIO) Belmont County

Mark,

It was brought to my attention that there may be a misunderstanding regarding steering capability for Belmont County in OH. I believe your team has been doing test efforts with TCS and the PSAP. Some of the players involved with this issue at Vonage have been Warren London Thompson and Angel Arocho, at TCS, Eric Ball.

Please be informed that this PSAP IS NOT E-2/WIRELESS PHASE II CAPABLE AT THIS TIME. In other words, NO steering capability has been built for this PSAP within our data translations. Until this occurs they will only receive shell record, no other data. There is NO ALI tweak that can be performed by AT&T.

Currently our AT&T Operations Manager (Chuck Kemerer) is working very closely with Belmont County and is in communication with the PSAP Directors as to what needs to be completed and in place before the change in data translations can be scheduled. Once completed this will then make them E2/Phase II compliant which is when the data pull from TCS can occur.

If you feel there is still a miscommunication between this PSAP and Vonage regarding no steering capability at this time please provide me the name and number at Belmont County which Vonage is interfacing with so we can get on the same page.

Thanks in advance in communicating this to your team.

Cheryl Martinez
Account Manager - 911 Services
AT&T Wholesale
2600 Camino Ramon, 3S000DD (NEW)
San Ramon, CA 94583-5099

[REDACTED] (NEW)

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From: MARTINEZ, CHERYL A (CHERYL A)
Sent: Friday, January 06, 2006 7:51 PM
To: 'Chris Mizera'
Cc: 'Mark Trierweiler'; 'Nicholas DeLuca'
Subject: SBC Midwest PSAP to SR list


The PSAP to SR list for all five Midwest states was provided to Mike Doherty and Nick DeLuca back on 10/7. In addition, this was requested and provided to Mark Trierweiler on 1/5. Any updates to the document is distributed to Mike and Nick as they are our main 911 Contacts within Vonage. I realize that Vonage has many regional 911 directors within their out reach program but going forward please obtain the list from the main players within Vonage.

In addition, all the SBC selective router names and CLLIs are contained in the SBC-Vonage Commercial Agreement, Exhibit B. This can also be obtained through Mike or Nick.

Hope this helps.

Cheryl Martinez
Area Manager - 911 Services (West/Midwest/East)
AT&T Industry Markets
2600 Camino Ramon, 3S000R
San Ramon, CA 94583-5099

 (NEW)

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-----Original Message-----

From: MARSHALL, FONDRA B (SWBT)
Sent: Friday, January 06, 2006 1:29 PM
To: Chris Mizera
Cc: MARTINEZ, CHERYL A (PB)
Subject: FW: Selective Router Names
Importance: High

Chris,

I will need to refer you to Cheryl Martinez. Cheryl handles the Vonage account for the SBC-Midwest region.

Fondra

-----Original Message-----

From: Chris Mizera [mailto: [REDACTED]]
Sent: Friday, January 06, 2006 2:59 PM
To: MARSHALL, FONDRA B (SWBT)
Subject: Selective Router Names
Importance: High

Fondra:

Please allow me to introduce myself. I am the Regional Director for Vonage 911 Relations for the Great Lakes Region. I oversee the states of Illinois, Michigan, Indiana and Ohio.

I have a number of PSAPs that I have listed and need to determine the Name and the CLLI code of the Selective Router that serves them. I will settle for the name if for any reason the CLLI code is not available. Can I get this directly from SBC? Many of the PSAPs do not know the CLLI information. Most know the name but I have quite a few. For accuracy I would like to get this through you if I can. Please see the list below for each state and let me know what can be done.

Thank you for your help.

Chris...

Christopher Mizera
Regional Director 911 Relations
VONAGE | 23 Main Street | Holmdel, NJ 07733
[REDACTED]
w: www.vonage.com

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From: MARTINEZ, CHERYL A (CHERYL A)
Sent: Friday, October 14, 2005 6:44 PM
To: 'Nicholas DeLuca'
Subject: RE: S/R Build List

Try for MW:

https://clec.sbc.com/clec_documents/unrestr//hb/amer/1796//IM-MW_911_Point.doc

I'm sorry but I have been having some major issues with my computer today. Hopefully this will get you there, or try:

<https://clec.sbc.com/clec/hb/shell.cfm?section=1796&hb=1504>

Select first word document titled, "911 Selective Router Information and Point Codes" (dated 9/27/05).

Cheryl Martinez
Account Manager 911 Services - Industry Markets
SBC (West/Midwest/East)
2600 Camino Ramon, 3S000R
San Ramon, CA 94583-5099



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-----Original Message-----

From: Nicholas DeLuca [mailto:[REDACTED]]
Sent: Friday, October 14, 2005 12:05 PM
To: MARTINEZ, CHERYL A (PB)
Subject: RE: S/R Build List

Cheryl,

The second URL dos ot work. Can you please verify.

Thanks

Nick DeLuca
Manager
Carrier Operations
Vonage
[REDACTED]

From: MARTINEZ, CHERYL A (PB) [mailto:[REDACTED]]
Sent: Friday, October 14, 2005 2:18 PM
To: Nicholas DeLuca
Subject: FW: S/R Build List

Sorry my email is acting up I did not mean to send to Level 3, Nicole.
-----Original Message-----

From: MARTINEZ, CHERYL A (PB)
Sent: Friday, October 14, 2005 11:17 AM
To: 'Forkel, Nicole'
Cc: 'Michael Doherty'; [REDACTED]; [REDACTED];
[REDACTED]
Subject: FW: S/R Build List

Nick,

I have added the missing few in red. Going forward you can obtain PCs on the following URLs:

SW:
https://clec.sbc.com/clec_documents/unrestr/hb/Swbt/1400//IM-SW-911-Selective-Router.xls

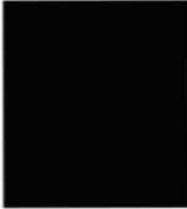
MW:
https://clec.sbc.com/clec_documents/unrestr/hb/amer/1796//IM-MW_911_Point.doc

West:
https://clec.sbc.com/clec_documents/unrestr/hb/Pb/1074//IM-CA-NV%20911%20Selective%20Router%20Data.xls

Cheryl
Martinez
Account
Manager
911
Services -
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-----Original Message-----

From: Nicholas DeLuca [mailto:[REDACTED]]
Sent: Friday, October 14, 2005 8:30 AM

To: MARTINEZ, CHERYL A (PB)

Cc: Michael Doherty; Mike Salica; Rosemarie Cordiano; Sheila Hackman

Subject: S/R Build List

Cheryl,

I have attached a file of selective routers from the build list in SBC territory.

I have most of the point codes for these selective routers, but there are a few that I still need.

Can you supply me with the missing data on the attached spreadsheet?

If any are MFCAMA please let me know.

Thank you

Nick DeLuca

Carrier Operations

Vonage

